

Doc. # IMS-Policy-01

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Rev. # 00

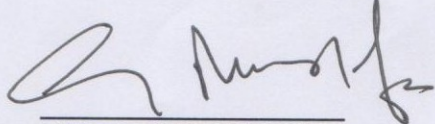
Effective Date 01.01.2017

Title: INTEGRATED MANAGEMENT SYSTEM POLICY

ITTEHAD CHEMICALS LIMITED IS COMMITTED TO PRODUCE CAUSTIC SODA, CHLORINE AND ALLIED PRODUCTS IN ACCORDANCE WITH THE DEFINED QUALITY, SPECIFICATIONS AND THE BUDGETED TARGET OF PRODUCTION & IMPROVES THE QUALITY OF ITS PRODUCTS THROUGH THE UTILIZATION OF ADVANCED TECHNOLOGIES AND KEEPING IN VIEW ALL ASPECTS OF THEIR ENVIRONMENTAL IMPACTS, HEALTH & SAFETY HAZRADS.

IN THIS REGARD WE SHALL:

- a) REVIEW THE INTEGRATED MANAGEMENT SYSTEM FOR ITS EFFECTIVENESS & CONTINUAL IMPROVEMENT THROUGH INTERNAL AUDITS.
- b) ATTEND CUSTOMERS COMPLAINTS ON PRIORITY WITH MAXIMUM EMPHASIS ON CUSTOMER CARE AND SATISFACTION.
- c) CONTINUALLY SEEK OPPORTUNITIES TO IMPROVE OUR ENVIRONMENTAL ASPECTS AND UNDERTAKE EFFECTIVE MEASURES TO PREVENT POLLUTION. KEEP THE ENVIRONMENT OF FACTORY / WORK AREA AND OUR SURROUNDING. NEAT AND CLEAN IN ALL RESPECTS
- d) MINIMISING THE RISKS ASSOCIATED WITH HAZARDOUS CHEMICALS THROUGH PROPER SAFETY ARRANGEMENTS.
- e) APPROPRIATE COMMUNICATION ON SAFETY & ENVIRONMENTAL MATTERS, AS WELL AS APPROPRIATE INFORMATION AND TRAINING FOR EMPLOYEES.
- f) FULFILL OUR COMMITMENT TO COMPLY WITH APPLICABLE LAWS, ENSURE ADOPTING OF ALL SAFETY MEASURES DURING OUR WORK AND MEETING CUSTOMER REQUIREMENTS AS FAR AS POSSIBLE.
- g) ESTABLISH AND REVIEW THE OBJECTIVES & TARGETS IN ALL AREAS OF OUR ACTIVITIES AT DEFINED INTERVALS.
- h) ENSURE THAT THE INTEGRATED MANAGEMENT SYSTEM ,POLICY IS IMPLEMENTED, COMMUNICATED TO ALL CONCERNED PERSONS WORKING FOR AND ON BEHALF OF THE ORGANIZATION AND IS ALSO AVAILABLE TO THE PUBLIC.


CHIEF EXECUTIVE